



STAY Safe Programme

Dear Guest,

Trisha and Mike are so looking forward to welcoming you to The Tower House. We will be on hand to answer any queries you may have and to ensure we do everything possible to make your stay as safe, comfortable and memorable as possible. We might not be able to shake hands but rest assured a warm '*Cead Mile Failte*' (a hundred thousands welcomes) awaits you.

In order to ensure your safe stay at The Tower House, the following are the measures we have put in place to make your safety our priority.

- Access to the property will be in line with the Government advised physical distancing of 2 metres. Check-in procedure will be minimised for your safety and convenience.
- Room keys will be disinfected and presented in a sealed envelope and left on the window ledge of your room.
- If required guests will receive receipts via email.
- Hand sanitising stations have being set up at all access points.
- All linen and towels are laundered to the highest standards in accordance to HSE guidelines.
- We have increased our cleaning schedule and have heightened our disinfection practices in all areas with special attention to high touch points.
- Special attention will be given to external and internal door handles, window handles, all touchable surfaces, light switches, t-v remote, hairdryers, toilet, taps, shower door and shower heads. Soft furnishing , curtains, chairs and rooms will be sprayed with a hospital grade disinfectant. Everything in the room and bathroom will be given this rigorous treatment.
- Magazines and information packs will be removed from the bedrooms and guest lounge. They will be available on request.
- Wifi login details will be displayed on a laminated notice on the back of the door.
- Tea and coffee making facilities will be removed from the bedrooms. They will be still available in a highly sanitised area of the guest lounge and our legendary homemade sweet treats will be wrapped individually to avoid cross contamination.
- Breakfast times will be staggered so that no more than 2/3 guests from one room will be served at any one time, enhancing our social distancing procedures.
- Each table setting including chairs will be sanitised after each use.
- Menus will be laminated and will be sanitised after each use.

If you have any further queries on this matter, please do not hesitate to get in touch with us directly. We thank you for your understanding and compliance during this time.

Kindest regards,
Trisha & Mike